

THE APPOINTMENT SYSTEM WILL BE CHANGING IN JANUARY!

**From Monday 15th January, we will be
changing our appointment system.**

FEEDBACK

**We conducted a patient survey in November to get
some understanding of what our patients thought of us
and what we are doing well/less well.**

**We will be collecting any patients comments during our
period of change and reacting this where possible.**

**In a few months after the changes we will be
conducting a further patient survey to evaluate what is
going well and what might need further adjustment.**

**We ask for your cooperation and
understanding whilst we adapt to the
changes, both staff and patients.**